

# CTEOS 2017 Survey Instrument

Note: Texts in <brackets> are personalized for each respondent

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Greetings from <College Name>, <First Name>. Our records indicate you were taking classes in the 2014-2015 year. In order to improve our services, we would like to ask you for some feedback. This survey is confidential—no identifying information will be used in any reports. Thank you very much!

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**Q5** How satisfied are you with the education and training you received at <College Name>?

- Very Satisfied (1)
  - Satisfied (2)
  - Neither Satisfied nor Dissatisfied (3)
  - Dissatisfied (4)
  - Very Dissatisfied (5)
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**Q6** Please explain the main reason you were <Q5 Response> with your education and training:

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**Q3** What was the one PRIMARY reason you studied at <College Name>?

- Earn a certificate (1)
  - Earn transfer credits (2)
  - Earn an Associate degree (3)
  - Update job skills or renew a license/permit (4)
  - Take classes for self-enrichment (5)
  - Other: (6) \_\_\_\_\_
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**Q4** What program of study (certificate, or major) were you pursuing at our college?

- None (N/A) (34)
- Accounting (1)
- Business (14)
- Child Development/Early Childhood Education (ECE) (15)
- Computer Science (25)
- Criminal Justice / Administration of Justice (26)
- Dental Hygiene/Assisting (27)
- Graphic Design (28)
- Interior Design (29)
- Nursing (30)
- Paralegal (31)
- Real Estate (32)
- Other (33)

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**Q41** Please identify your program of study here:

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**Q7** It appears that you are not taking as many classes at our college as you have in the past. Please tell us why. Mark all that apply.

- My goals were met (1)
  - I completed the program (2)
  - Didn't have enough time for classes (3)
  - I got a job (4)
  - My job changed (5)
  - Relocation (6)
  - Classes I needed were not available (8)
  - Family or personal reasons (9)
  - Transferred to another school (13)
  - Financial reasons (15)
  - I stopped attending for a while but then I returned (16)
  - Other, please explain (17) \_\_\_\_\_
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**Q8** Did you use Career Services offered at our college?

- Yes - many times (1)
  - Yes - once or a few times (2)
  - No - not at all (3)
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**Q9** As part of your coursework or training at our college, did you participate in an internship or other formal work-based learning opportunity?

- No (1)
  - Yes - paid (2)
  - Yes - unpaid (3)
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**Q39** As part of your coursework or training at our college, did you participate in an Apprenticeship?

- Yes (2)
  - No (3)
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**Q35** Name of apprenticeship program:

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**Q10** After completing your coursework, did you transfer to another college or university?

- No, I did not transfer (1)
- Yes, I transferred to a different college, IN THE SAME FIELD OF STUDY (2)
- Yes, I transferred to a different college, IN A DIFFERENT FIELD OF STUDY (3)

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**Q11** Name of transfer college or university?

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**Q42** Was this a two-year or four-year college or university?

Two-year college (1)

Four-year college or university (2)

Other: (3) \_\_\_\_\_

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**Q12** After completing your coursework, did you do any of the following? (Check all that apply)

I obtained an official industry certification or state/professional license in the same field of study (not a college-awarded certificate) (1)

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**Q34** Name of certification or license:

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**Q40**

I obtained official certification of journey-level status in the same field of study (5)

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**Q36** Name of certification of journey-level status:

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**Q13** What was the main impact that your coursework had on your employment?

- Allowed me to stay in my current job (1)
  - Allowed me to get a promotion at my same organization (2)
  - Allowed me to get a job at a new organization (3)
  - Allowed me to start my own business (4)
  - Prepared me for a possible new job (5)
  - No impact on my employment (6)
  - Other, please explain: (7) \_\_\_\_\_
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**Q14** What best describes your current employment status?

- Self-Employed (1)
  - Employed at one job (2)
  - Employed at more than one job (3)
  - Working, but not for pay (care giving, volunteer, etc.) and not seeking paid employment (4)
  - Working, but not for pay, and seeking paid employment (5)
  - Unemployed, seeking employment (6)
  - Unemployed, not seeking employment (7)
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**Q17** Did you engage in a job search after you finished your courses and training?

- Yes, and I found a job (1)
  - Yes, and I still have not found a job (2)
  - No, I was already employed when I finished my courses and training (3)
  - No, I was not looking for employment after I finished my courses and training (4)
  - Not applicable as I am still pursuing my studies (5)
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**Q18** How long (in months) did it take you to find a job?

- 0 months (I found one by the time I finished school) (1)
  - 1-3 months (2)
  - 4-6 months (3)
  - 7-12 months (4)
  - 13+ months (5)
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**Q19** *Were you employed BEFORE you took classes at our college?*

- Yes (1)
  - No (2)
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## Previously Employed Respondents

**Q20** Before your coursework, were you employed:

- Full time at one job (40 or more hours per week) (1)
  - Part time job or jobs (20 or more hours per week) (2)
  - Part time job or jobs (less than 20 hours per week) (3)
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**Q21** Before your coursework, was your employment:

- Permanent (1)
  - Temporary (2)
  - Seasonal (3)
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**Q22** What was the average hourly wage of your employment before your coursework? (If you were salaried, please convert to hourly wage -- for a full time job, divide annual salary by 2,000.)

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## Currently Employed Respondents

**Q15** What is your current job title?

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**Q45** Which industry is your current job in?

- Agriculture, Forestry, Fishing and Hunting (5)
- Accommodation and Food Services (e.g., restaurant server, bartender) (7)
- Administrative and Support and Waste Management and Remediation Services (e.g., security guard) (25)
- Arts, Entertainment, and Recreation (26)
- Construction (27)
- Educational Services (e.g., teacher, tutor) (28)
- Finance and Insurance (29)
- Health Care and Social Assistance (e.g., dental hygienist, nurse, counselor, radiologic technologist, patient service representative, child daycare) (30)
- Information (e.g., library services) (31)
- Management of Companies and Enterprises (32)
- Manufacturing (33)
- Mining (34)
- Professional, Scientific, and Technical Services (e.g., veterinary technician, accountant, paralegal, legal assistant, interior design, graphic design, tax professional) (35)
- Public Administration (court operations clerk, firefighter, police or correctional officer) (36)
- Real Estate Rental and Leasing (e.g., real estate agent or broker) (37)
- Retail Trade (e.g., pharmacy technician, retail associate) (38)
- Transportation and Warehousing (e.g., limousine driver, truck driver) (39)
- Utilities (40)
- Wholesale Trade (41)

Other (20) \_\_\_\_\_

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**Q16** How closely related to your field of study is your current job?

- Very close -- my current job is in the same field as my coursework and training (1)
- Close -- I used what I learned in my coursework and training even though I am not working in the exact same field (2)
- Not close -- my coursework and training are not at all related to my current job (3)
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**Q24** Is your current employment:

- Full time at one job (40 or more hours per week) (1)
- Part time job or jobs (20 or more hours per week) (2)
- Part time job or jobs (less than 20 hours per week) (3)
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**Q25** Is your current employment:

- Permanent (1)
- Temporary (2)
- Seasonal (3)
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**Q26** What is the average hourly wage of your current employment? (If you are salaried, please convert to hourly wage -- for a full time job, divide salary by 2,000.)

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Q27 What is the 5-digit ZIP code of your current employment?

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Q28 How long have you been in your current employment?

- less than 6 months (1)
- 6 months to 1 year (2)
- 1 - 2 years (3)
- 2 - 3 years (4)
- 3 or more years (5)

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Q29 If you are currently employed, are you actively seeking a job in a different field?

- Yes (1)
- No (2)